

## Customer information March, 16th 2020

### Concerning: Current impact of the Corona-Virus on Gämmerler GmbH

Dear Sir or Madam,

unfortunately, the coronavirus Covid-19 has meanwhile reached our everyday life and it can be assumed that the number of infections will continue to increase. It is all the more important for us to inform you as a customer as regularly and as possible about our current delivery and service situation.

Therefore, we like to inform you below about the protective measures taken and the effects on our plant in Gelting.

The following preventive measures have already been taken:

- Strict protective measures and hygiene regulations for all employees
- Ban on business trips to current risk areas and asia
- Strict rules of conduct when dealing with goods from risk areas
- Limited personal contact with customers, suppliers and visitors
- Postponement or cancellation of events and trade fairs
- Partly home office for people with increased risk and need for care

What effects does this have on deliveries and services?

In general, we strive to ensure that our customers receive their spare parts on the confirmed delivery dates. If there are restrictions in productions and / or logistics and therefore they cannot be delivered on time, Gämmerler GmbH considers the current outbreak of illness classified by the WHO as an international health emergency as a force majeure case.

From today's perspective, the supply is secured in the next few weeks. We are therefore optimistic of the supply of goods and services from Gelting. The restricted travel activity can lead to delays in commissioning and technician assignments.

We will continue to keep you up to date with measures and effects.

Your contacts in service and sales will be happy to answer any question.

Best regards



Erich Wirthwein  
Managing Director